

Subject: Annual Scrutiny of the work of the East Surrey Community Safety

Partnership

Officer: Ben Murray, Licensing & Regulation Manager

Purpose: To fulfil the statutory requirement to scrutinise the work of East Surrey

Community Safety Partnership

Introduction

- 1. This Committee has an annual duty¹ to scrutinise the decisions and actions taken in connection with the discharge by the responsible authorities of their crime and disorder functions.
- 2. The areas for scrutiny this year are:
 - (i) delivery against the priorities of the East Surrey Community Safety Partnership (ESCSP) in 2015-2016;
 - (ii) delivery of specific projects at Reigate & Banstead Borough level
 - (iii) the priorities of the ESCSP for 2016-17.
- 3. Representatives from Surrey County Council and Surrey Police (both responsible authorities within the ESCSP) have been invited to enable discussion across the range of activities delivered jointly over the past year and those that are in the planning stage for 2016-2017.
- 4. In addition, Surrey Police have been invited to give an overview of current policing issues and trends in the Borough.

Scrutiny of the work of the East Surrey Community Safety Partnership in 2015-2016

- 5. The report at **Annex 1** provides an overview of Community Safety work undertaken in 2015-2016 for the Committee's consideration.
- 6. Part A identifies achievements against the priorities agreed by the ESCSP for 2015-16.
- 7. Part B identifies the work carried out at a local level throughout the Borough.
- 8. The ESCSP Plan for 2015-16 has yet to be finalised and so is not available for scrutiny at this year's Crime and Disorder meeting. The Council has a number of representatives on the East Surrey CSP, including the Executive Member for Licensing & Enforcement, who are heavily involved in the formulation of the Plan. The final Plan will be considered by the Executive, and will be a key component of next year's Crime and Disorder scrutiny meeting. Any comments of the Overview and Scrutiny Committee on these priorities will be taken into account in finalising the Plan.

¹ Under the Police and Justice Act 2006

Legal Implications

9. Taking into account any observations from this Committee, the East Surrey Community Safety Plan will be finalised following the Strategic Assessment and submitted for approved by the ESCSP and responsible authorities.

Financial Implications

- All crime and disorder related government funds have now been transferred to the Surrey Police and Crime Commissioner (Kevin Hurley). Bids for specific initiatives from public or voluntary agencies are now submitted directly to the Office of the PCC and are subject to approval. The ESCSP will shortly be submitting bids to enhance delivery of its priorities. It is hoped that a collective bid in this way will be looked at favourably.
- 11. Surrey County Council continues to contribute directly to the Community Safety budget in addition to practical delivery on the ground such as the Youth Support Services.

Equalities Implications

12. This report does not have any direct equalities implications.

Annual Scrutiny of the Work of the East Surrey Community Safety Partnership: 2015 to 2016

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EXECUTIVE SUMMARY

The East Surrey Community Safety Partnership (ESCSP) covering Tandridge, Mole Valley and Reigate & Banstead was established in June 2014 to build on existing collaborative work and provide a more effective and productive method for joint working. Louise Round, Tandridge District Council Chief Executive, chairs the ESCSP and also represents East Surrey on the County Community Safety Board.

The ESCSP provides an excellent opportunity to identify common themes and work collaboratively across East Surrey where appropriate, whilst still maintaining the ability for individual districts and boroughs to develop bespoke responses to address the needs of their local communities.

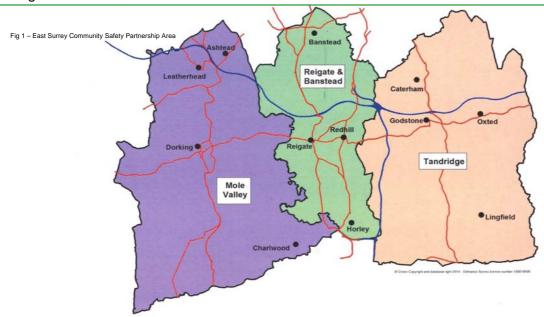
The priorities are determined by analysis of data from partners, including recorded crime and feedback from local residents, through a process known as the Strategic Assessment. The shared priorities agreed for 2015-16 were:

- 1. REDUCING ANTISOCIAL BEHAVIOUR (with an increased focus on victims)
- 2. TACKLING SUBSTANCE MISUSE (alcohol and drugs)
- 3. REDUCING RURAL CRIME
- 4. TACKLING DOMESTIC ABUSE

Each priority has an Action Plan delivered through multi-agency working groups, which are listed under each section. The ESCSP works collaboratively with the countywide Community Safety Board (CSB) and other county groups to ensure effective strategic join up and also provides East Surrey with a greater ability to influence the countywide community safety agenda.

 Part A of this report highlights progress achieved against the East Surrey CSP's shared priorities in 2015/16

Part B looks in more detail at activities taking place in 2015/16 that were particularly relevant to Reigate & Banstead BC



OVERVIEW OF COMMUNITY SAFETY

- Community Safety Partnerships (CSPs) are statutory bodies attended by a number of required partners known as "responsible authorities": The East Surrey CSP is made up from borough councils Reigate & Banstead BC, Mole Valley DC and Tandridge DC, Surrey Police, Surrey County Council, Surrey & Sussex Probation Trust, Surrey Fire and Rescue Service, and the two Clinical Commissioning Groups (CCGs) that cover the Borough East Surrey and Surrey Downs. Raven Housing Trust, the Borough's main social housing provider, and a voluntary sector representative attend as invitees.
- The ESCSP meets on a quarterly basis to review progress against priorities for the year, to address any strategic blockages in delivery, to ensure partnership resources, including any funding, are targeted in the most effective way, and to comply with emerging legislation.
- The election of Police and Crime Commissioners (PCCs) in November 2012 led to additional legislation relating to CSPs. There is a statutory duty for the PCC and CSPs to co-operate to reduce crime, disorder and re-offending. A PCC also has the ability to require CSP chairs to meet to discuss strategic priorities and other force-wide issues, and can hold to account any CSP not delivering its requirements to reduce crime and disorder. PCCs do not have the power to enforce mergers of partnerships, but can approve them if a request is formally submitted. Surrey's current elected Police and Crime Commissioner is Kevin Hurley.
- A CSP is required to publish an annual Community Safety Plan which should review progress against its priorities and demonstrate how it will focus on key areas of crime and disorder in the coming year. Priorities are identified through an annual "Strategic Assessment" which analyses a wide range of data, including police crime and antisocial behaviour statistics, victim profiles, environmental issues (such as graffiti, abandoned vehicles and dog fouling), truancy, road accidents, arson, resident satisfaction and confidence surveys, amongst others. There are a number of risks that may influence success, including the reduction in CSP partners' available funding and the transfer of Government funding to the PCC.

PART A

ESCSP PRIORITIES 2015-16

Strategic Priorities: The table below shows the priorities which were agreed for 2015-16 and considered by the Overview & Scrutiny Committee at its meeting on 25 March 2015:

PRIORITY	SPONSOR	DELIVERY GROUP (see Appendix 1)
1. REDUCING ANTISOCIAL BEHAVIOUR (ASB) - with an increased focus on victims	RAVEN HT / Borough Council	CIAG, Short-life JAGs, Borough ASB Working Group
2. TACKLING SUBSTANCE MISUSE	PUBLIC HEALTH	East Surrey Substance Misuse Group
3. REDUCING RURAL CRIME	SURREY POLICE	Borough Working Groups and JAGs
4. TACKLING DOMESTIC ABUSE	scc	East Surrey Domestic Abuse Working Group

PCC PRIORITIES

Following consultation, the Police and Crime Commissioner, Kevin Hurley, published his "People's Priorities" on which he is focusing during his term in office:

Taking a zero-tolerance approach to policing in Surrey;

Delivering more visible street policing;

Putting victims at the centre of the criminal justice system;

Giving the public more opportunities to have their say about policing;

Protecting local policing, standing up for officers and promoting the highest standards of service.

There will also be an increased focus on cyber-crime and child exploitation

ESCSP will support these priorities where appropriate.

PROGRESS AGAINST ESCSP PRIORITIES FOR 2015/16

Priority	Progress						
Anti-social	Surrey ASB Week (w/c 28 th Sept)						
Behaviour	A wide range of awareness raising activities took place including 'ASB drop-in' surgeries at council offices & police stations, and 'Facebook Panels', both dealing with residents enquiries; a further Fly tipping enforcement day was held on 2 nd Oct.						
	East Surrey fly tipping Project						
	Fly-tipping has been raised as a concern by residents, businesses and public agencies and as a direct result of this closer collaboration encouraged by the ESCSP a fly-tipping campaign across East Surrey has been developed and implementation begun - £10K OPCC funding approved. 14 dash board cameras & 30 mobile covert CCTV cameras delivered to RBBC and distributed, along with signage to MVDC, TDC & RHT. Fly tipping checkpoint signs have already been made and used on enforcement days. Going forward, 1 event per area each quarter is planned.						
	New ASB tools						
	Surrey guidance on joint working disseminated to partners, plans in place & on-track for on-going training and implementation of newly introduced powers including CPNs.						
Substance	The ESCSP jointly funds an Assertive Drug Outreach Worker to work						
Misuse	with those individuals whose chaotic lifestyles impact on the local community.						
	Performance of the treatment system						
	The latest report from PHE demonstrates continued high performance for the Surrey substance misuse treatment system in comparison with other South East Region partnerships. There is an increase in the number of individuals who successful complete treatment and a reduction in the number who return to treatment in the six months following their successful completion, both of which indicate positive recovery outcomes for these individuals.						
	New Psychoactive Substances supply and use						
	A multi-agency NPS workshop was delivered to share local and regional best practice and improve the effectiveness of NPS response delivered by services						

High Impact Complex Drinkers

A pilot project has been established in Guildford and Waverley to support dependent drinkers that do not engage with traditional services and have wider ranging needs. A multi-agency group has been established to identify individuals and to develop a multi-agency response to address their needs.

Alcohol IBA Pilots

A pilot project delivering alcohol Identification and Brief Advice (IBA) in primary care was launched and is underway in East Surrey. The pilot was launched in April 2015 and seven practices are signed up. In order to ascertain the most effective way of delivering alcohol IBA in Surrey, a second contrasting model is being developed and piloted in Guildford and Waverley. Both pilots will be robustly evaluated and the results will be used to inform countywide roll-out.

Rural Crime

A Rural Crime Awareness Campaign

An external communications campaign will be launched in April 2016. Over 30 police officers have received training in relation to rural crime, and the definition for rural crime has now been signed off. The definition is: Any crime of an agricultural, equine, wildlife or heritage nature.

- Agricultural working farms, farm machinery, farm buildings, smallholdings
- Equine working stables, tack thefts, equestrian centres
- Wildlife illegal hare coursing, poaching, interference with protected species
- Heritage lead theft from churches, ancient monuments, illegal metal detecting

Data from the National Rural Crime Network highlights that a large proportion of rural crime goes unreported, so there is work to be done to increase confidence amongst the rural community to encourage reporting. Discussions are ongoing to establish how rural crime will continue to be addressed within the new policing structure launching in May 2016

Domestic Abuse

Domestic Violence Disclosure Scheme

Plans in place and on track for on-going training around Domestic Violence Disclosure Scheme (DVDS) and Domestic Violence protection Notices/Orders DVPN/DVPO's

DA Awareness Week

October 2015 - A wide range of activities were put in place including a performance of 'Hurried Steps' on 6.10 at the Harlequin Theatre which attracted an audience of more than 120 people. This was commissioned by the East Surrey Domestic Abuse Working Group (ESDAWG) and is an hour-long play based on testimonies from real women followed by a discussion between the audience and a panel.

The IRIS Project

The ESDAWG initiated the launch of an IRIS (Identification and Referral to Improve Safety) project in East Surrey. IRIS is a general practice-based domestic abuse training, support and referral programme. It is aimed at women who are experiencing domestic violence/abuse from a current partner, ex-partner or adult family member. Introduced across ES CCG GP surgeries. Training has taken place within half (9) of the practices. There has been a significant increase in GP referrals to the Outreach Service.

Domestic Abuse Outreach Service

The ESCSP is involved in a key piece of work that impacts on both East Surrey and the county as a whole. The first element is the commissioning of the domestic abuse outreach services for the county, which involves ESDAS (East Surrey Domestic Abuse Service), who have the lead role on behalf of all the domestic abuse outreach providers in the county. The second element is the involvement and participation of one of the ESCSP community safety officers in developing the specification for the proposed new countywide service.

A report to Community Safety Board, on 9/12/15, proposed amendments to the current domestic homicide reviews (DHRs) local guidance in order to better capture and disseminate learning and improve practice in Surrey. DHR carried out in RBBC – June to Dec 2015.

CHALLENGES

Domestic Abuse: Future sustainable funding sources are required for the IRIS Project and are being explored.

Substance Misuse: Reductions in Public Health funding will impact on the delivery of the substance misuse strategy. The latest report highlighted an increase in the number of individuals waiting longer than 3 weeks to begin treatment; initial investigation suggests that this could be the result of the data handover within the new contracts, although an audit of those individuals' treatment journeys is being undertaken to identify any gaps or obstacles that may have hampered their access to treatment.

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Emerging Issues:

During 2015/16 a number of Public Protection/Safeguarding issues have come into the orbit of community safety partnerships. These include Prevent (Counter Terrorism), Child Sexual Exploitation (CSE), Modern Slavery and Serious Organised Crime. It is anticipated that these will present an increasing resource requirement for the Partnership and Partnership Officers in the foreseeable future, and will be considered within the ESCSP Strategic Assessment.

Review of the East Surrey Community Safety Partnership

A recent review of the ESCSP was undertaken, using an on-line survey to establish the views of all partnership members.

Feedback indicated that members were generally positive about the partnership and identified numerous benefits around greater collaborative working, improved information sharing, increased funding opportunities and more effective use of resources

The ESCSP, at its meeting on 15 September 2015, considered the feedback from the CSP survey. There was a conversation about the role of the group and how it fits in and crosses over a wide range of strategic agendas. The feedback from the group was largely positive; however, there was some concern around whether the group was strategic enough, whether enough written information was provided and whether the appropriate people were being invited to present topics. It was also discussed that the group has an important role in sharing information and best practice. It was acknowledged that the group needed to strike the right balance between reporting on strategic issues and updating on local activity. It was concluded that it is important for the ESCSP to add value and be able to identify how it has contributed to the delivery of improved outcomes for residents

A further review will be carried out in 12 months time.

Strategic Assessment and 2016/17 ESCSP priorities

The ES CSP Plan for 2016-17 has yet to be finalised and so is not available for scrutiny at this year's Crime and Disorder meeting. The Council has a number of representatives on the East Surrey CSP, including the Executive Member for Licensing & Enforcement, who are heavily involved in the formulation of the Plan. The final Plan will be considered as part of the Council's Policy Framework, and it is anticipated that this will be a key component of next year's Crime and Disorder scrutiny meeting. Any comments of the Overview and Scrutiny Committee on the existing priorities will be taken into account in finalising the Plan. The ESCSP priorities will remain the same until Surrey County Council have completed their update of the Strategic Assessment

PART B

Reigate and Banstead BC Community Safety Projects: Progress and Achievements in accordance with the ESCSP Prioties

Community Incident Action Group - CIAG

There have been 11 new referrals to CIAG in the current year to date. 4 of these were young people (under 19).

Eight cases concerning adults and 4 concerning young people have been closed with a range of resolutions including use of anti-social behaviour contracts; a reduction in community impact; movement to sheltered or alternative accommodation; and ongoing involvement of appropriate support services such as Mental Health Services, YSS, substance misuse assertive outreach support, Children's Services etc.

At time of writing there are therefore currently 4 cases open on the CIAG agenda, three adults and one young person. These concern anti-social behaviour in park/town centre & towards neighbours, noise & mess, with reports of possible drug-dealing in one instance. There are possible mental health issues involved in two of the cases & safeguarding concerns in another.

2 adults have ongoing ASBOs, though one is now living out of area, and a third received a CBO in October. One young person successfully completed a CBO in November.

One Community Protection Notice Warning letter has been issued with no further complaints received.

Adult CMHRS engagement with CIAG has improved slightly but is still dependant on the individual case/practitioner.

Substance misuse assertive outreach (Drug CIAG)

In addition to working with the two direct CIAG referrals the substance misuse assertive outreach worker continues to engage with complex referrals from a range of partner agencies including Family Support Program, housing services / providers, Probation & Police, as well as self &/or rereferrals, thereby working to prevent referrals to CIAG. Currently they are working with 12 cases in Reigate & Banstead.

Partnership funding for this post is likely to cease in Sept 2016.

Countywide consultation is currently underway re: the commissioning of a 'wrap-around' substance misuse service & we have lobbied to have assertive outreach included / expanded as part of the newly commissioned service.

Joint Action Group - JAG

In the current year to date there have been 6 short-life JAGs. Areas affected include Redhill town centre, Cromwell Rd estate, Hanworth Rd area, Reigate Bancroft Rd Car Park, Horley town centre / estates. Issues have concerned youth ASB & neighbour ASB, with one issue concerning a spate of small arsons & another of ASB involving cars.

Joint action, education and ongoing work with individuals resulted in five of these being closed with no further complaints. One case is ongoing with possible mental health issues involved.

ASB - Cromwell Rd Estate

Concerns were raised around anti-social behaviour / criminal damage and issues around substance misuse. The JAG is now closed but work is ongoing to deliver further improvements using £6K of OPCC funding to address various environmental improvements (eg. replacement of graffiti boards, removal of rubbish, cutting back overgrown vegetation), community projects including a 'Junior Warden' scheme & a gardening / 'estate in bloom' event, and targeted youth work over a 12 month period in 16/17 to tie-in with other ongoing local youth work activities.

ASB – Flytipping

A successful joint bid with Mole Valley & Tandridge to OPCC for £10K has enabled the purchase of covert roadside & 'dash' cameras along with appropriate signage. A number of joint operations have been delivered across the CSP area, one in each borough / district so far with further quarterly operations planned on a 'rotating' basis across borough / districts.

As well as MVDC, RBBC, TDC and Surrey Police, DVSA, DWP, SCC Trading Standards, Environment Agency and Immigration also took part in the operations. Though involvement from partner agencies varied depending on notice & availability, all external agencies were very positive about the operation and agreed that they should be able to support similar events on a quarterly basis.

The table below details the number of vehicles stopped and actions taken as at October 2015.

	A23 Merstham	A23 Salfords	B2037 Copthorne	Groveside Bookham	A24/Headley Road	Total
Vehicles Stopped	7	6	9	17	23	62
Advice given	5	2	4	6	13	30
Enforcement Action	0	0	0	0	0	0
NFA	2	4	5	11	10	32

We have yet to receive feedback from SCC, DVSA, DWP.

The immigration enforcement officer present has confirmed that she conducted checks on 4 people of interest but all have come back to confirm that there were no offences committed.

The EA officer has confirmed he is currently investigating one business in relation to potential waste disposal offences.

SafetyNet – secure system to record and share information about individuals.

In December 2015 the Community Safety Board strongly supported the use of SafetyNet and its continued roll-out to partners, and agreed to renew the license for 3 years, to include 75 consultancy days to aid its implementation and development, to be funded by the Office of the Police and Crime Commissioner.

The need for and creation of a Business System Manager post, to be hosted by Surrey Police, was also agreed as essential to the successful development of the project. Surrey CC & Surrey Police have agreed to contribute a third each to this post with boroughs & districts making up the remaining third with a contribution of £1,516 each, per annum for three years.

There are significant benefits of using SafetyNet across Surrey, both to community safety partners and the public, they include a consistent approach to operating across the county, quicker access to information (including out of hours), effective case management and better decision making around risk. SafetyNet is and will increasingly become a vital tool for all partners as we tackle antisocial behaviour, provide effective services to victims, and work with partners of issues of public protection, serious organised crime, and missing and exploited children / CSE.

The roll-out of the updated & improved version 2 of the system is due to commence in March 2016.

Domestic Abuse

Once again DA Awareness Week took place in October & was supported via use of our intranet, website & social media, as well as use of traditional posters & town hall reception media. In addition we have tried to target new audiences, for example communicating with local businesses via use of our eBusiness bulletin.

Along with local partners, and with funding from the Gatwick Foundation, we also hosted a performance of "Hurried Steps" which was originally commissioned by Amnesty as part of the Violence Against Women & Girls campaign. The performance was followed by a panel discussion following up issues raised. As well as maintaining an ongoing 'narrative' around DA which Hurried Steps helped us support in a unique & highly visible way another important benefit was also the opportunity it afforded us to draw in interest from a significant local employer who is very keen to work with ESDAS to promote & support their work & benefit our local community over time.

We continued to directly fund East Surrey Domestic Abuse Services via the Core Funding process as well as providing support towards the Sanctuary Scheme via Housing Services.

In partnership with Tandridge we have also funded the IRIS (Identification and Referral to Improve Safety) pilot across East Surrey CCG.

Domestic Homicide Review

In June 2015 a homicide and apparent suicide of wife and husband respectively took place within the borough of Reigate & Banstead. A review was initiated to examine the circumstances surrounding the victim of the homicide and to identify the support offered by relevant agencies to her and to the apparent offender prior to their deaths.

The review began on 3 July 2015 and was concluded on 18 December 2015. It considered the issues identified in the Multi-Agency Statutory Guidance for the Conduct of Domestic Homicide Reviews and aimed in particular to:

- establish what lessons are to be learned from the domestic homicide regarding how effectively local professionals and organisations work individually and together to safeguard victims;
- identify clearly what those lessons are, how and within what timescales they will be acted upon, and what is expected to change as a result;
- apply these lessons to service responses including changes to policies and procedures as appropriate; and
- prevent future domestic violence homicides wherever possible, through intra and inter agency working.

The report has been submitted to the Home Office and we are awaiting feedback.

PREVENT

The Prevent strategy is part of our overall counter-terrorism strategy, CONTEST. The aim of the Prevent strategy is to reduce the threat to the UK from terrorism by "preventing people from being drawn into terrorism".

All twelve local authorities in Surrey have agreed to pool the £10,000 made available by the Home Office for each authority for 2015/16 to address additional costs as a result of the new Prevent duty. It is proposed to spend this funding on a combination of developing model policies & guidance (on such matters as the use of publicly-owned venues, the use of filtering solutions on IT equipment available to the general public, the management of external speakers and events, guidance and terms of reference for Prevent activities within Surrey including for Channel Panels etc), as well as on training for staff, and communications & community engagement.

Channel Panel

This refers to the 'case management' of individuals vulnerable to possible radicalisation. The process is co-ordinated by Surrey CC and numbers have generally been low across the county to date. There has been one channel panel concerning a young person currently residing locally but our involvement has been minimal.

Child Sexual Exploitation - CSE

Safeguarding is a growing area of concern with the introduction of monthly MAECC (Missing & Exploited Child Conferences) & a review of processes currently ongoing designed to help streamline & align activity with, for example, CIAG.

Ongoing promotion of awareness-raising events & dissemination of information on training etc. Specific awareness-raising undertaken with taxi drivers following Rotherham report.

CCTV Review

Following the introduction of CCTV guidelines by the Home Office, the borough's CCTV provision has been reviewed to ensure compliance. For a number of cameras, a legitimate and pressing need has not been demonstrated so these will be removed in 2016/17. It is planned to retain some of the infrastructure (poles, power supplies etc) in case a legitimate and pressing need is demonstrated. Locally recording re-deployable cameras will be used rather than maintaining fibre optic data links.

Joint Enforcement Team

The JET pilot was evaluated successfully in August 2015 and therefore funding has been agreed until 2020. As a result of the evaluation the team has implemented a rota system to enable out of hours working on certain busy evenings and weekends.

In order to give clarity to the team, members and to the public, the powers given to the JET by Surrey Police alongside powers given by the council are being made clearer to set expectations correctly. A number of powers are notably absent from the JET and work is underway to request these from SCC, Surrey Police and RBBC in order that they may be more effective on the ground.

The JET has recently been authorised to allocate work orders on behalf of Neighbourhood Services where they come across issues on their rounds normally dealt with by them such as an overflowing or damaged bin or a street that needs a sweep. This will assist to improve the standard of the borough's streets.

LOOKING TO THE FUTURE

Pilot Project with Surrey Police: Noise Complaints received by non-emergency call centre.

The Surrey Police non-emergency call centre receives a considerable proportion of enquiries that the Police are unable to deal with. The pilot aims to give call handlers the tools to assess noise complaints for crime (for example shouting may include violence etc. which the Police do investigate) and to forward the report to the relevant council noise team for investigation. Currently the caller is advised this is not a Police matter and to call their local Environmental Health Officer, approximately two thirds of complaints are never received by the Council. Surrey Police will be sharing information to look at reducing risk by highlighting repeat callers and locations and to support victims if identified. Should the pilot be successful, it is possible that other calls such as low level ASB issues could be reported directly to JET teams and other complaints to other departments or authorities.

Local Policing changes coming in April 2016

The way local policing is delivered in Reigate and Banstead is set to change from 3 April 2016 when a new local policing model is adopted by Surrey Police.

Named 'Policing In Your Neighbourhood', the new model is a pro-active response to the new picture of crime in the UK. Across Surrey, burglary and car theft are down but have been replaced by challenging increases in complex and often more hidden offences like child sexual exploitation, domestic abuse and cybercrime. These offences require specialist investigative officers who will also work with partners to safeguard the vulnerable, and are essential in keeping the public safe.

To enable Surrey Police to increase the number of officers working in those specialist roles, PIYN will introduce a new approach to front-line service which maintains the commitment to much valued local policing:

- Area Policing Team with Officers assigned to a specific borough or district and they
 will be responsible for responding to all crime which requires an officer to attend. If
 appropriate, they will then retain those cases from start to finish, giving victims a
 continuity of care.
- Neighbourhood matters which require specialist support will be tackled by our Safer Neighbourhood Teams and Police Community Support Officers. These teams will all be led by a named Borough Inspector giving them the flexibility to move resources where they are most needed.

 Serious and Complex cases will be dealt with by divisional Criminal Investigation Departments and Safeguarding Investigation Units.

Policing In Your Neighbourhood also aims to reduce demand by helping the residents of Surrey find the right help rather than phoning 999 on initial impulse. Through the #policingmatters campaign, which is currently running online, on radio and on Sky TV, the difference between 999 and 101 is being highlighted along with details about what is a policing matter and what is better dealt with by another organisation.

These changes complement other work including the alliances with Sussex Police, other police forces in the region, and local authority partners (including the other emergency services).

Collaboration has already meant that Joint Enforcement Teams (JET) made up of council officers and police officers tackle low level nuisance crime together, quickly and efficiently

Specialist and back office functions such as firearms, dogs, major crime, HR and ICT are collaborations with Sussex Police delivering greater resilience at reduced costs across both counties. Further work continues in these areas too.

APPENDIX 1

WORKING GROUP DETAILS

Community Incident Action Group (CIAG) meets monthly, focusing on individuals whose behaviour is causing harm to local communities. Its members reflect those of the CSP at a delivery level, and include community wardens, operational police, registered social landlords, health and social services officers, education providers and youth services. A key focus of the CIAG is to prevent and deter adults or young people from behaving in an antisocial way or becoming involved in more serious crime. This group will have a key role in co-ordinating the use of the new Antisocial Behaviour Powers.

Counter terrorism (Prevent & Protect)

The current UK threat level for international terrorism is: **SEVERE**. This means that a terrorist attack is highly likely. The Borough is working closely with Surrey Police, including Special Branch, to identify those at risk of radicalisation and to protect public spaces and events that may be vulnerable to attack. A series of awareness and training events have taken place, including front-line staff, and more are planned in 2016. This strand is now co-ordinated through the ES CSP Management Group.

Drug and Alcohol Group (DCIAG) specifically focuses on adults whose chaotic substance misuse has a serious impact on the community. Individuals are intensively supported by a Drug and Alcohol worker (jointly funded by Reigate & Banstead, Tandridge and Mole Valley Councils) with the aim to reduce community impact, and support a cessation or reduction in substance misuse. Engagement in treatment or detox is supported.

East Surrey Domestic Abuse Working Group oversees activities to address, highlight and reduce domestic abuse in East Surrey. It acts as the monitoring group for the East Surrey Domestic Abuse section of the ES CSP Community Safety Priorities.

East Surrey Substance Misuse Group acts as the strategic planning body for tackling substance misuse and related crime & disorder in the east of Surrey. This group acts as the monitoring group for the East Surrey Drug and Alcohol Plan and will re-launch when the Surrey Substance Misuse Plan is fully published.

ES Community Safety Management Group has been formed to co-ordinate delivery of the ES CSP Community Safety Plan across the partnership area. Its members reflect the local authorities, county council, police and other stakeholders with a focus on maximising the use of resources to achieve better value for money.

Multi-Agency Risk Assessment Conferences (MARAC) aims to increase the safety, health and well-being of domestic abuse victims. The group discuss the highest risk domestic abuse victims in the area, generally the 'top 10%'. Information about the risks victims face, the actions needed to ensure safety together with the available local resources, to create a risk management plan for each case. Members of the Group include Surrey Police, Adult Services and Domestic Abuse Outreach workers.

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Prolific and Other Priority Management Panel (PPOMP) is a government initiative, which recognises that 0.5% of active offenders commit a disproportionate amount (10%) of all crime committed each year. The financial loss as a result of these crimes is estimated to be at least £2 billion a year nationally. Addressing PPOs is a statutory CSP requirement and the PPOMP focuses on the first two strands for priority offenders across East Surrey; Catch and Convict – taking firm enforcement measures against already prolific offenders, and Rehabilitate and Resettle – increasing the number of offenders who stop offending by offering a range of supportive interventions. It focuses on offenders who have been dealt with by the courts and are in prison, Young Offender Institutions, on post-release licence or under community supervision. It is administered by the PPO co-ordinator.

Joint Action Groups (JAG) meet on a needs be basis attended by key "locality specific" stakeholders to address crime or disorder issues that concern local communities. These may include representatives from local businesses, residents and schools together with statutory and voluntary sector agencies.

Six issues have been tackled during this period which have included themes such as neighbour nuisance, racial hate crime, mental health support, individual perpetrators affecting a large number of residents.

Missing and Exploited Children's Conference (MAECC) a multi-agency working group meeting monthly that takes responsibility for long term problem solving in respect of the most frequent missing children from Surrey and those children identified as at potential risk of CSE whether they have been frequently missing or not.